

PPG Meeting Minutes 24/09/2024

1. PPG member has asked to discuss the building extension and car parking and also the GP collective action as per recent news. The practice has now got to a position where they can extend upwards and can have a new first and second floor with more consultation rooms allowing more service provision in house. Unfortunately the costings are too high and the project is not financially viable unless financial support can be found. Parking surveys during the planning application by an independent surveyor from London have been completed and approved if the building extension went ahead, the survey found that there is adequate parking (on site and surrounding car parks) present along with good public transport links nearby.
2. BMA Collective action (National action) is calling for all GP surgeries to ensure each GP only has 25 patient contacts per day (face to face consultation or a telephone consultation) this is to ensure safe care to patients, good clear communication to patient, avoid GP burnout. Grosvenor have now implemented this action plan in September 2024. However the GPs at Grosvenor have agreed to see extra patients if they have urgent/emergency symptoms. All GPs Grosvenor are adopting the 15 minute consultation approach.
3. PPG Member asked why TMBC approve builds without proper infrastructure in place eg recent development near Huddersfield Road- one action point is to involve local MP Mr Reynolds if this continues
4. Pathology labs implemented a new software - concerns raised by Grosvenor Medical Centre about delays and lab asking for repeat blood/urine/stool tests - discussed what steps Grosvenor along with other practices/LMC/GP Tameside Alliance team led by Dr Kate Hebden have taken - we have been given assurance that the local ICFT have now taken steps to iron out the issues.
5. PPG member feels TGH have never treated him well and now he asks for appointments at other hospitals. It was discussed that some patients have excellent feedback for Tameside but overall patient dissatisfaction with their consultations has increased for all nearby hospitals
6. Can Artificial Intelligence improve efficiency for healthcare ? Could Tameside be early adopters for new A1 platforms ? Important to ensure pilots studies are robust and support safe care before any rollout
7. 48 hour access - how it should work to see a HCP and what challenges are present were discussed today.
8. PPG member asked if the link for the NHS app that allows patient access to their records/scripts can be put on the middle of the Grosvenor webpage for easy access to log in ? Will ask Vicotria to see if this is possible.

9. Is there a scope for annual or even biannual Stalybridge/Mossley PCN led PPG ?
Victoria to email PCN Manager to ask other PPG groups what their feelings are on this ?
10. PPG asked who will cover Paresh Parikh when he is on Sabbatical for 6 months - Dr Anna Hobbs will provide the whole cover on the same working days.
11. PPG asked who will be present at the PPG meetings when Paresh Parikh is on his Sabbatical ? Victoria Turner and possibly Claire Knight may be able to attend some of the meetings but this needs to be confirmed.

Agenda for next meetings - Health Promotion (e.g. cancers what we are doing so far) and growing interest in lifestyle medicines

Thank you to everyone for their time and input